

White Hall Cottage
19 Whin Grove
Bolton - Le - Sands
Carnforth
Lancs
LA5 8DD

+44 1524 935784 +44 7391 493050

LYPH
LIVE YOUNG
PLAY HARD

RETURNS FORM :

Please return to the following address:

White Hall Cottage
19 Whin Grove
Bolton-le-Sands
Carnforth
Lancs
LA5-8DD

If you are not fully happy with the goods you have received, you can return them to us within 14 days of receipt, providing they are in original resalable condition. Once returned you will be entitled to receive an exchange or a refund. We are not able to refund or exchange items that appear to have been worn, washed, or are not in original condition.

Important notes on this service:

Please ensure you enclose a completed returns form with your order (if you do not have, you can download a returns form here). Ensure your return is well packaged, and meets all the conditions outlined at the bottom of this page.

Please be patient or if you require your exchange/refund in a hurry, consider sending via Royal Mail Special Delivery (at your own expense).

International Returns

International returns must be covered by the customer. We suggest using your local postal service or a courier:

Please download, print off, and complete a returns form if you do not already have one. Ensure your return is well packaged, and meets all the conditions outlined below. Please mark 'Returned Items' on both your parcel and on all paperwork enclosed to prevent it incurring import charges and taxes. Enclose the completed Returns form with your goods, and return to the following address:
Returns Department
LYPH Ltd
White Hall Cottage, 19 Whin Grove, Bolton-le-Sands, Carnforth, Lancs
United Kingdom

Returns Terms and Guidelines

All returned items must be unworn, unwashed, complete with original tags and/or packaging if applicable. We are not responsible for the return shipping costs of the items. All Items must be in original, resalable condition. Please make sure all returned items are well packaged, so as not to be damaged in the post. If returning footwear, please ensure the box is protected with an outer packaging layer. The box is part of the product, therefore any damage may result in the return being refused. Please make sure all return packages are sent with a trackable, insured service. We cannot take responsibility for items damaged or lost in the return transit. If returned an item from outside the UK, please clearly mark the package 'RETURNED GOODS', to avoid any customs charges. LYPH is NOT responsible for any return custom charges made. Please make sure that the returns form is enclosed with your goods – no form may result in your return not being processed. Please refer to our Terms and Conditions for further information on returns.

Your Details :
Order Number :
Full Name :
Address :
Post Code :
Tel:
E-mail :

Returning Items :		PLEASE TICK	
Item Discription :	Reason For Return:	RETURN	EXCHANGE